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# Name Surname, RN

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Address • Phone • [email@address.domain](mailto:email@address.domain)

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## CERTIFICATIONS

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Epic Ambulatory Specialty Build Certification  
Epic Ambulatory Certification  
Epic Inpatient Clinical Documentation  
Certification Epic Inpatient Orders Certification  
Epic Beacon Certification

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## PROFESSIONAL SUMMARY

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Results driven Senior Healthcare IT consultant and Registered Nurse with exceptional work ethic, possess comprehensive experience defining organizational needs and delivering solutions. Combines clinical experience as Registered Nurse with Technical knowledge obtained through experience and education. Solid analytical skills with a keen ability to solve technical and workflow related problems. Excellent ability to build successful working relationships with administration, vendors and staff. Extremely knowledgeable about Epic Applications, Clinical Workflows and application build. Possesses a Bachelor's degree in Computer Information Systems.

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## AREAS OF EXPERTISE

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- Implementation – Experience implementing Epic Ambulatory, Orders and Beacon in Big Bang and Clinical only installs (Rev Cycle / Scheduling Integrations) for several different clients.
  - Support/Maintenance – Experience working in a support environment, managing assigned system changes, documenting updates and following issues through to resolution
  - Upgrades – Experience working with Sherlock and Nova notes for upgrades along with completing necessary build and recommended testing of change in addition to workflow testing. Participated in testing for Implementations and Upgrades and ICD10. In addition to writing testing scripts, logging defects and following assigned defects to resolution.
  - Integration – Experience building necessary Identity mapping tables for scheduling, Lab and transcription and Blood Bank interfaces.
  - Clinical Content Build Out – Experience building Smart Text, Creating SmartLinks and Smart Phrases, Creating Smart sets, Flowsheets and Preference List.
  - Core Build – Experience configuring Profiles, Procedure Master file, Updating security and roles, working in Dep Master file, updating workflow engine rules. Exporting and Importing Records Data Courier – Experience using Data Courier for data migration of build through Testing and Production environment.
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## PROFESSIONAL EXPERIENCE

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**Senior Epic Consultant Clinical Documentation / Oder Consultant, 08/2015 to 11/2015**

**Name of Hospital** – City, OH

- Configured Epic's Blood Product Administration Module (BPAM).
- Updated Clinical Documentation flowsheets, Best Practice Alerts, print groups and reports.
- Completed Updates to EAP records related to blood product administration.
- Maintained accurate documentation via build tracker.
- Participated in workflow development, testing and break/fix initiatives.
- Migrated built to TST and PRD environments using Data Courier migration tool.

**Senior Epic Consultant, 01/2015 to 05/2015**

**Name of Medical Center** – City, MA

- Review and Build of Epic Clinical Documentation in support of ICD10 Clinical Transition Readiness Project.
- Modification of Epic Smart Tools to reflect documentation recommendations of AHIMA ICD-10-CM/PCS Certified Trainer.

- Provided ongoing recommendations and performed Epic System build to reflect ICD10 specificity in Epic Toolset while maintaining existing functionality and clinical relevance.
- Analysis and build of Non –Traditional Ambulatory Clinics including the Food Pantry and the Call Center.
- Configured DEP, Profiles, User Roles, Pools, Flowsheets, Smart Text, Smart Links. Modified Print Groups and updated workflow engine rule.

**Senior Epic ICD10 Consultant, 05/2013 to 07/2014**

**Name of General Health System – City, NY**

- Analysis and Build for ICD10 Dual Coding Conversion
- Developed Plans/Approach for completing ICD10 Clinical Build Out
- Performed configuration updates to several master files in preparation for the OCT 2014 transition date for ICD10.
- Configuration of the following MasterFiles: OSQ, LQH, LGL, VCG, LIM with review of Smart Texts for impact
- Developed and executed integrated and unit testing scripts related to ICD10 Changes Responsible for
- Nova Release Notes Review, maintaining current with Epic ICD10 recommendations

**Senior Epic Consultant, 10/2012 to 05/2013**

**Name of University Health System – City, NC**

- Build and testing for Epic Ambulatory upgrade to 2012 Ambulatory Rollout
- Responsible for 2010 -2012 Anticoagulation Build Changes: Navigators, Print groups, Programming Points and Flowsheets Performed workflow analysis for Ambulatory specialty clinics prior to implementation
- Responsible for Release Notes Review, Build, Test Script production for 2012 upgrade
- Performed Unit and Integrated testing for Phoenix Transplant Module

**Senior Epic Consultant, 01/2012 to 09/2012**

**Name of Healthcare – City, KY**

- Lead Ambulatory Build Analyst for 31 site Cardiology Practice Implementation – Responsible for Clinic Build, Development of Workflows in a rapid deployment Ambulatory Rollout of Pilot and Specialty Clinics Consisting of 3 waves
- Configuration of ambulatory build from Cardiothoracic Surgery, Infectious Diseases and Cardiology
- Responsible for Build, Test Script Production, Workflow Design & Dress Rehearsal Scripts
- Configured and Tested PQRS for Pilot Phase of Project Responsible for build of Department
- Records/Department Profiles/ Preference Lists/ Results Routing Schemes/ WE
- Rules/Navigator Changes and Provider Documentation
- Lead Analyst for Midmark (EKG, Vitals) Interface Build and Testing and Integration into Clinical Workflows

**Epic Consultant, 09/2010 to 09/2011**

**The Polyclinic – City, WA**

- Lead Technical Build of Specialty Ambulatory Clinics
- Responsible for reviewing build of 4 Analyst prior to move of build to production
- Managed Post- Go live issues from initiation to resolution
- Responsible for conducting teach/learning session for Junior Analysts. Trained OTX, Results Routing, Profile Build, Dept. Build
- Responsible for Order Transmittal Build / Testing and Modifications
- Responsible for EAP build/Navigator Build/ Modifying print groups Identity mapping of Diagnostic Imaging Procedures
- Responsible for build of Department Records/Department Profiles/ Preference Lists/ Results Routing Schemes.
- Lead Analyst for all Lab / Rad configuration

**Epic Consultant-Senior Ambulatory Analyst, 09/2009 to 09/2010**

**Name of Memorial Hospital – City, GA**

- Rapid implementation and support of Large Public Hospital Ambulatory Install
- Documented Current state and Developed future workflows for Clinics

- Implemented Pilot Clinic for E-prescribing using Surescripts and Custom RX30 Interface completed all build for implementation, lead testing, created test scripts and coordinated training.
- Participated in Validation Sessions, end user meetings and data gathering
- Build of Department Profiles, Preference List, Pools, Category Lists, EAP Records, Batch Jobs, Updated SER for E-prescribe, Security
- Build for Security Classes Lead Dress Rehearsal Sessions,
- Provided Floor Support during Go-lives
- Experienced using Data Courier for Data Migration to production environment Site Lead for Ambulatory Go Live

**Epic Consultant** - Orders, 06/2009 to 09/2009

**Name of Institution**– City, IL

- Orders Team Member for Large Epic Model Install in Midwest Completed Rapid Analysis and Build to improve Model Order set Usability.
- Configured Epic Inpatient Order sets to support clinical workflows Build new EAP records (Procedure Records), LQL and Smarttext
- Performed Gap Analysis between Epic Module Records and those needed for Go-Live
- Adjunct Beacon Team Builder, completed Beacon Protocol Build as needed.

**Epic Beacon Consultant**, 05/2009 to 08/2009

**University of Name** – City, WI

Provided Beacon Implementation Support Configuration and Build of Chemotherapy Protocols and Treatment Plans Short Epic Willow engagement for same client to support discrete sig conversion and build Build of Smartsets to supplement Beacon treatment plans.

**Epic Analyst (Orders & Ambulatory Teams)**, 06/2004 to 03/2009

**Name of Children’s Hospital** – City, OH

- Implementation and Build of Epic Ambulatory Specialty Clinics
- Lead AC for Scheduling/Transcription/ADT interfaces for ED
- Lead and participated in Epic Design, Build and Validate Sessions for Ambulatory, Inpatient and Beacon install
- Experience writing and validating test scripts for workflow testing, integrated testing and unit testing
- Built of Epic master including: EAP, DEP, LIM ,EMP, SER
- Built Charge Router Workqueues for Billing
- Lead for EAP Build for Ambulatory Install Build of SmartSets, Smarttext, Preference Lists

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MILITARY EXPERIENCE

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- **United States Army (Reserves)**, City, OH confidential information covered (Practical Nurse) – 2000-2001
- **United States Army (Reserves)**, City, OH confidential information covered (Medical-Surgical Nurse) – 2001-2005

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EDUCATION

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**Bachelor of Science:** Computer Information Systems,  
**DeVry University** - Columbus, Ohio

**LPN:** Nursing,  
**Columbus School of Practical Nursing** - Columbus, Ohio

**Associate of Applied Science:** Nursing,  
**Hocking College** – Athens, Ohio